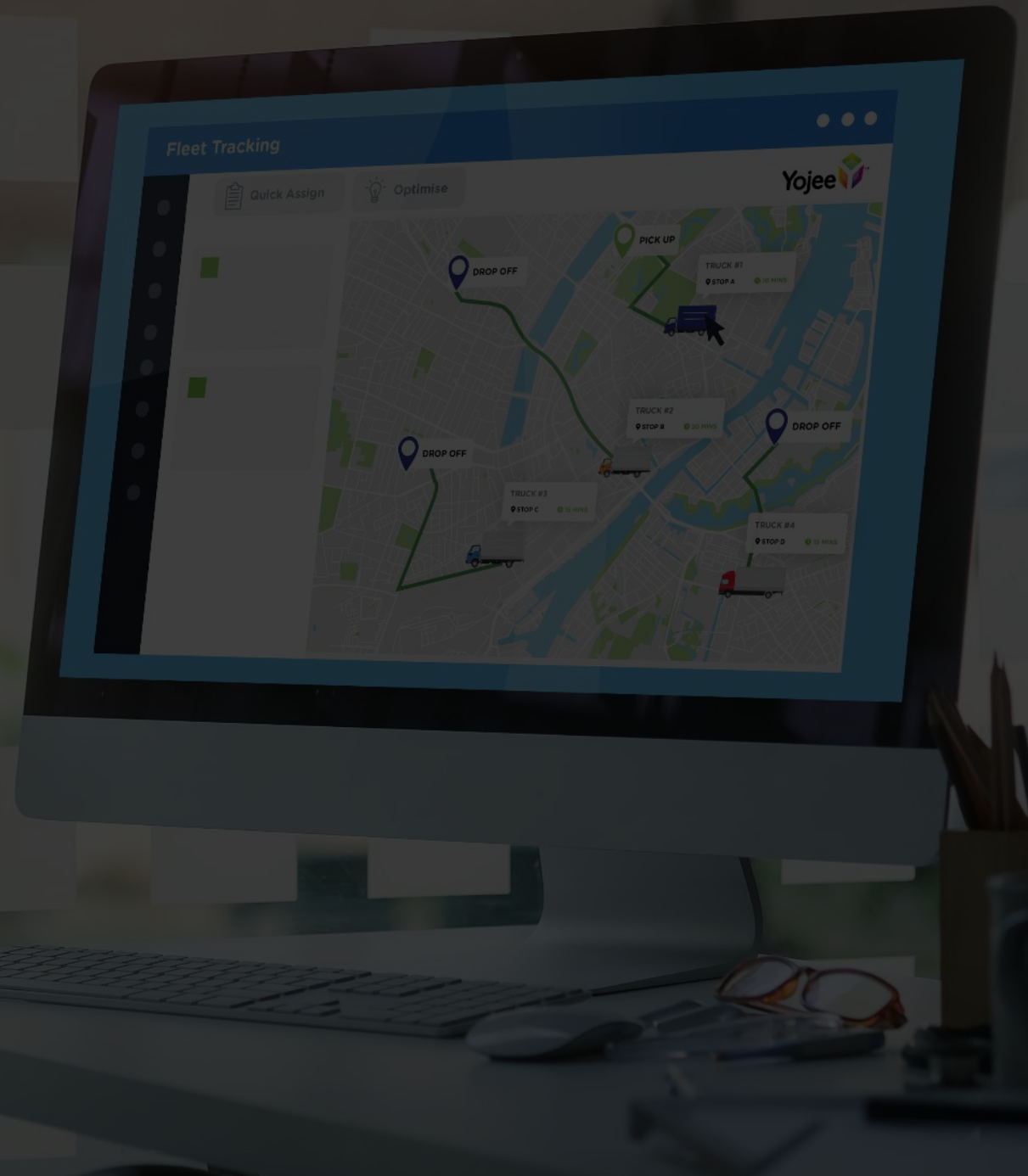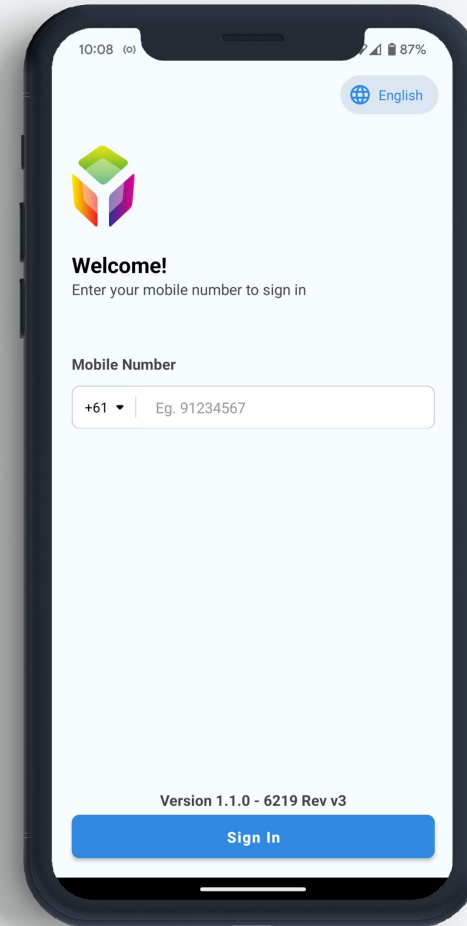# Yojee™

Training Guide
Mobile App V3

Driver App minimum phone requirements

- Android version: 9.0 / iOS version : iOS 11
- Device ram: 2GB
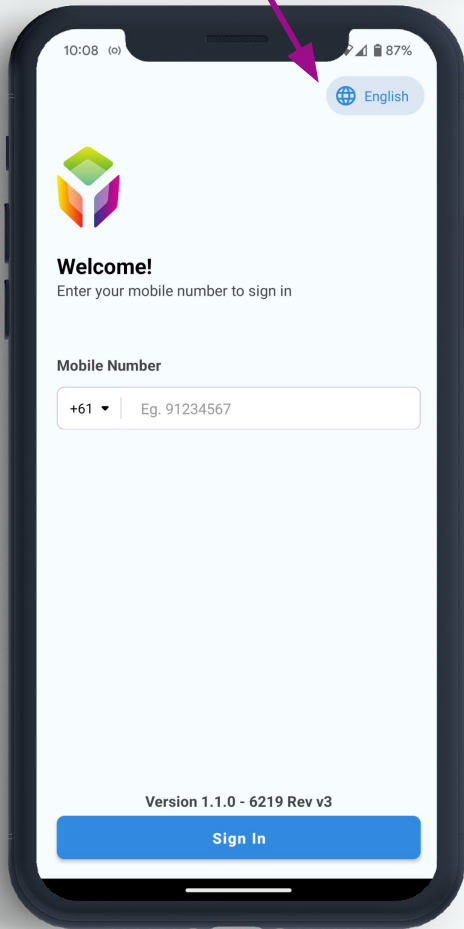- Device memory (Storage): 32GB

Driver App V3 Training (English)

- How to Complete Orders
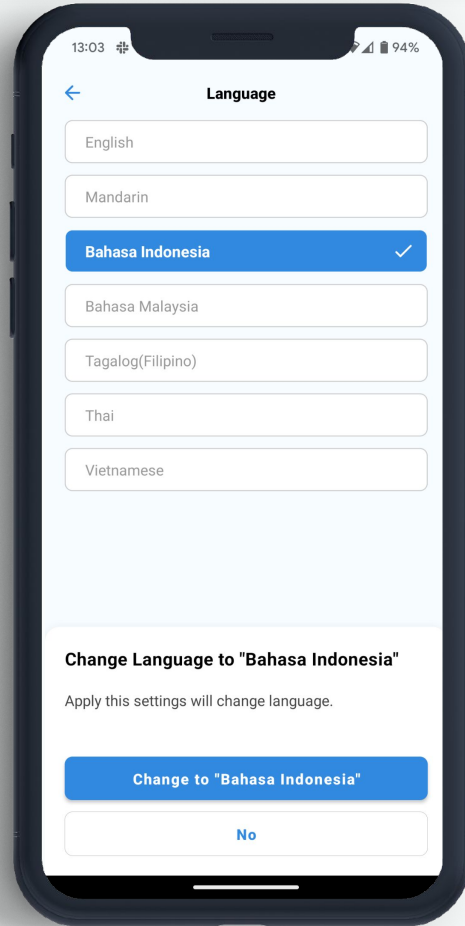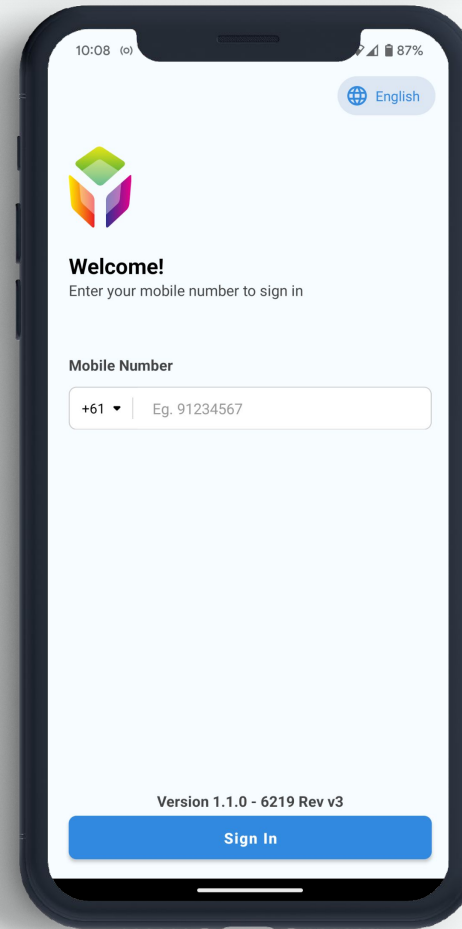- How to Report or Fail an Order
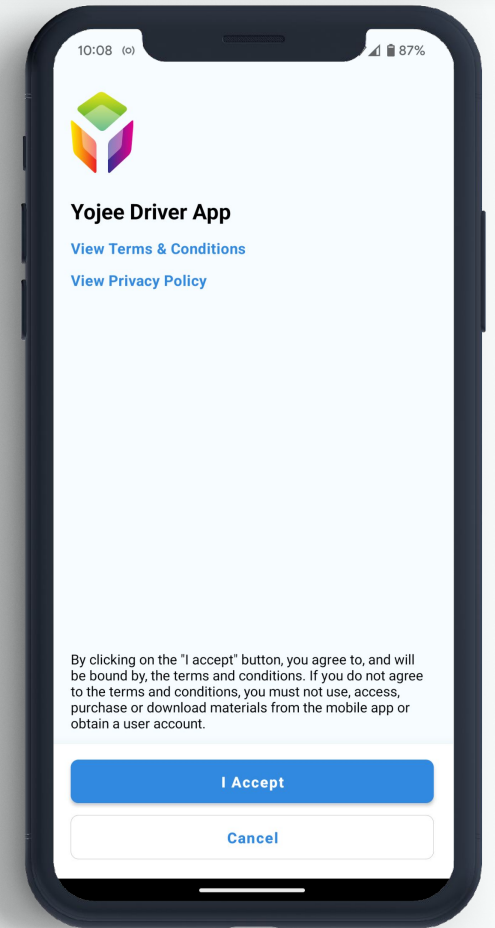- New Features

Update to your local Language

Select the language and confirm if required
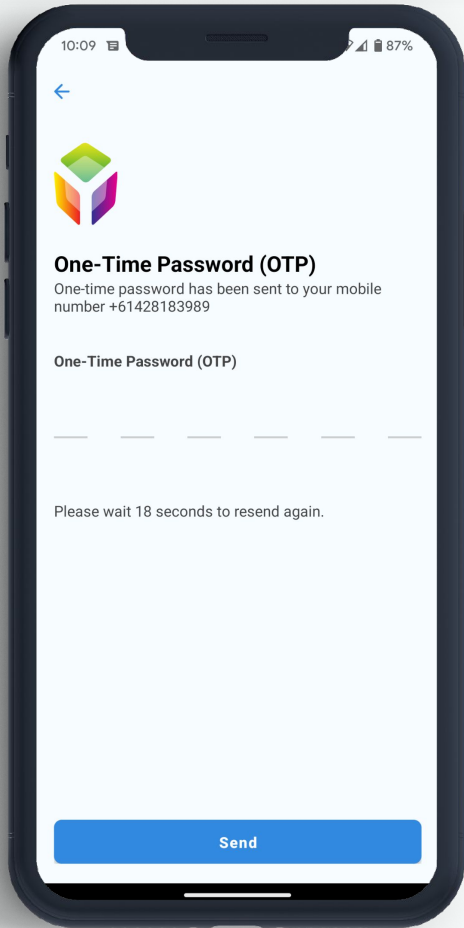
Enter your phone number
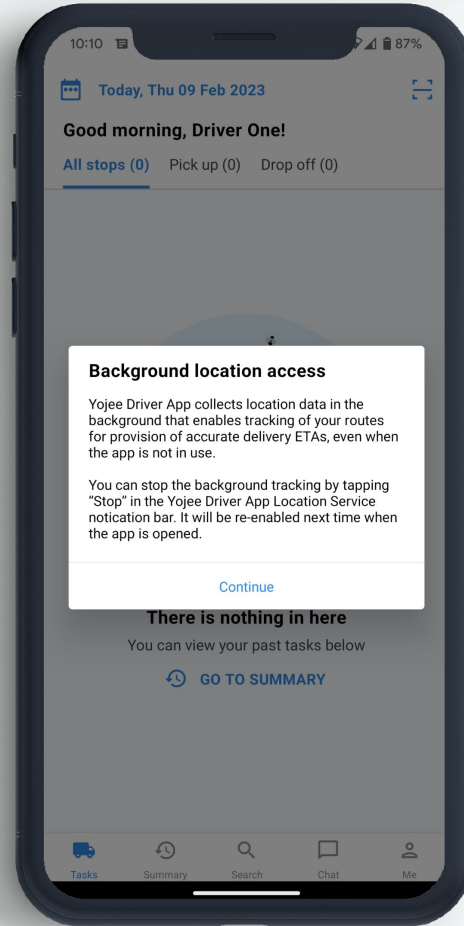
Agree to the terms and conditions
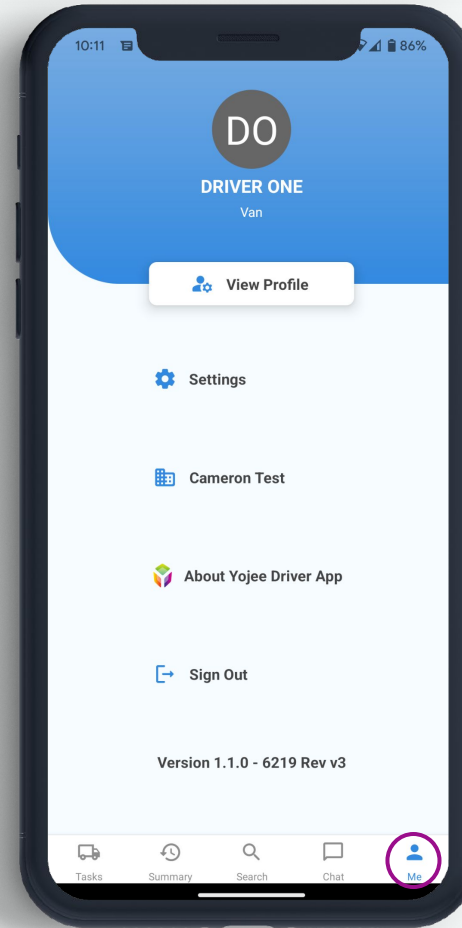
Driver App - **Login & Location**

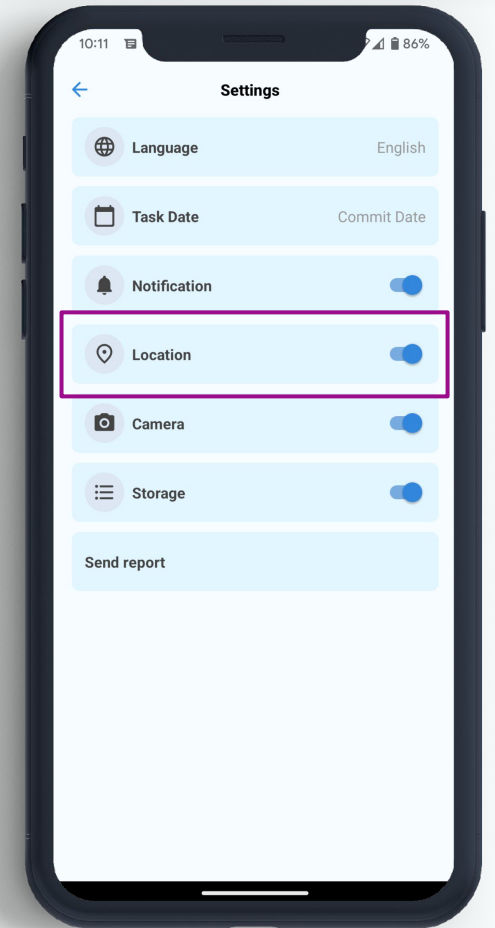Enter the OTP sent to your phone, select "Send"

A warning will be displayed if you do not have your background location on.*

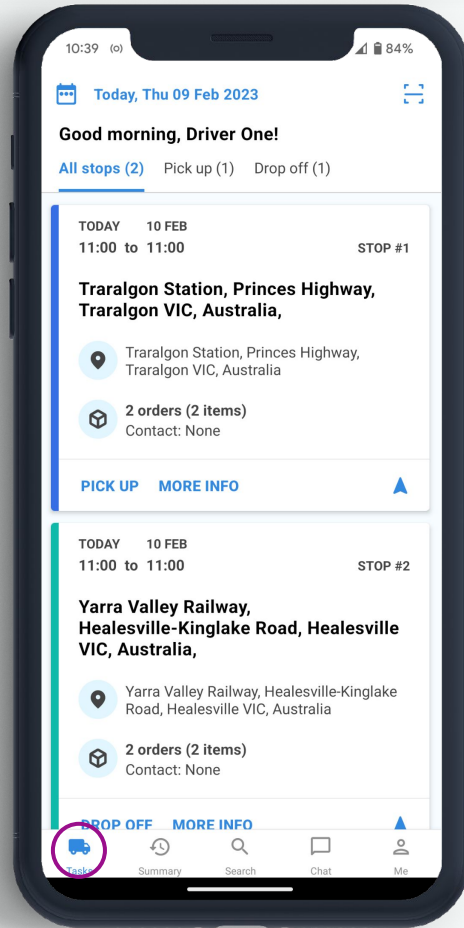Click on **Me** to access the **Settings**
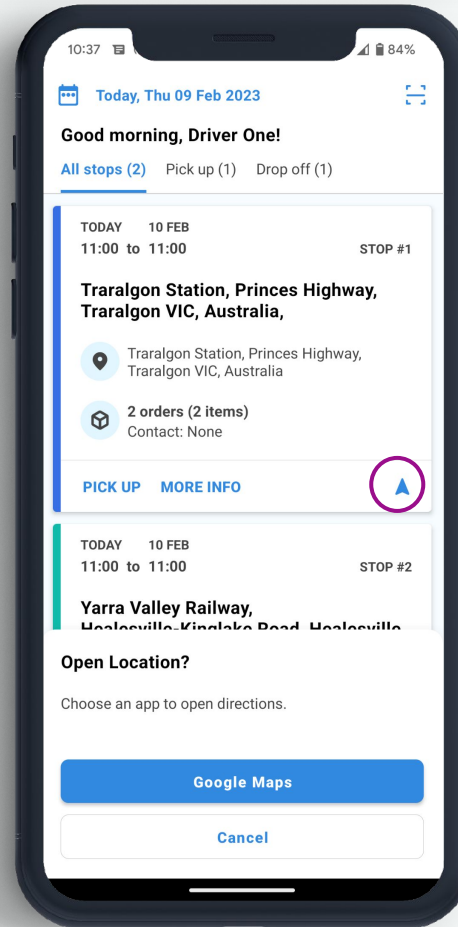
Turn your **location ON**, then go back ←

One-Time Password (OTP)

One-time password has been sent to your mobile number +61428183989

One-Time Password (OTP)

Please wait 18 seconds to resend again.

Send

Today, Thu 09 Feb 2023

Good morning, Driver One!

All stops (0)   Pick up (0)   Drop off (0)

Background location access

Yojee Driver App collects location data in the background that enables tracking of your routes for provision of accurate delivery ETAs, even when the app is not in use.

You can stop the background tracking by tapping "Stop" in the Yojee Driver App Location Service notication bar. It will be re-enabled next time when the app is opened.

Continue

There is nothing in here

You can view your past tasks below

GO TO SUMMARY

DO

DRIVER ONE

Van

View Profile

Settings

Cameron Test

About Yojee Driver App

Sign Out

Version 1.1.0 - 6219 Rev v3

Tasks   Summary   Search   Chat   Me

Settings

Language   English

Task Date   Commit Date

Notification

Location

Camera

Storage

Send report

*This is important to ensure accurate ETA's for the dispatchers and customers.

4

Select **Tasks** to see your next jobs to complete

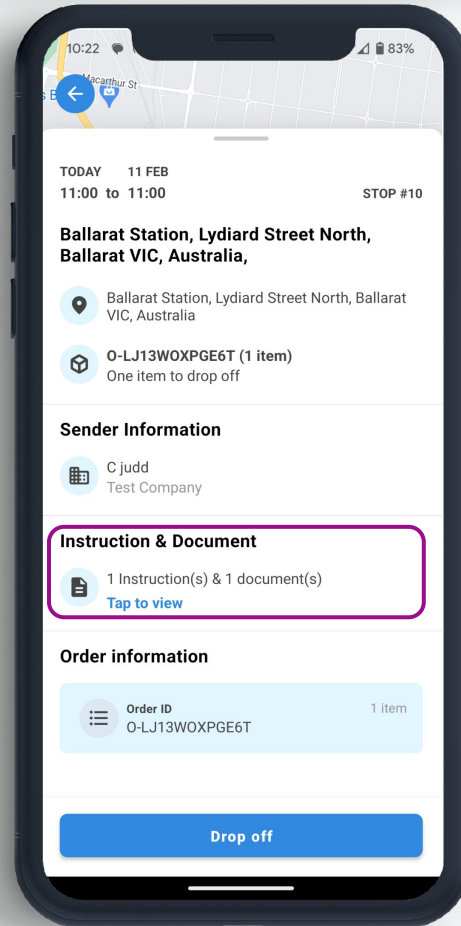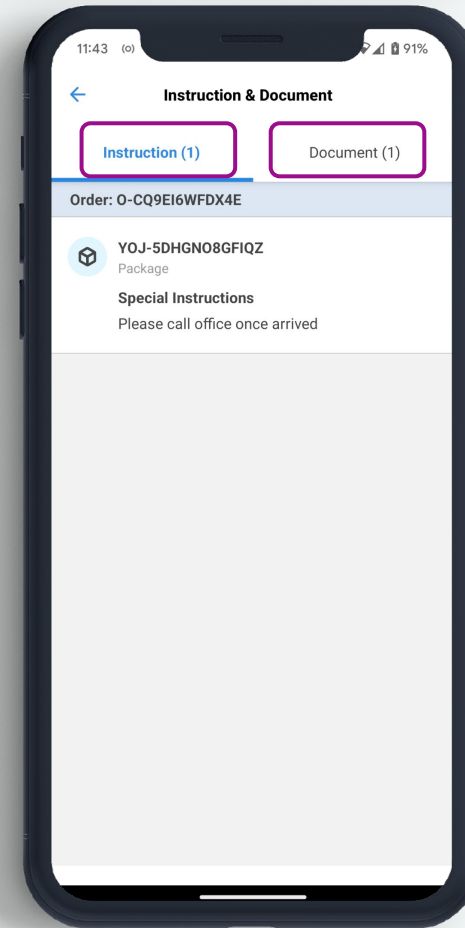Click on the arrow to access to **Google Maps** or **Apple Maps**

From the **Tasks** screen, select **Document** icon
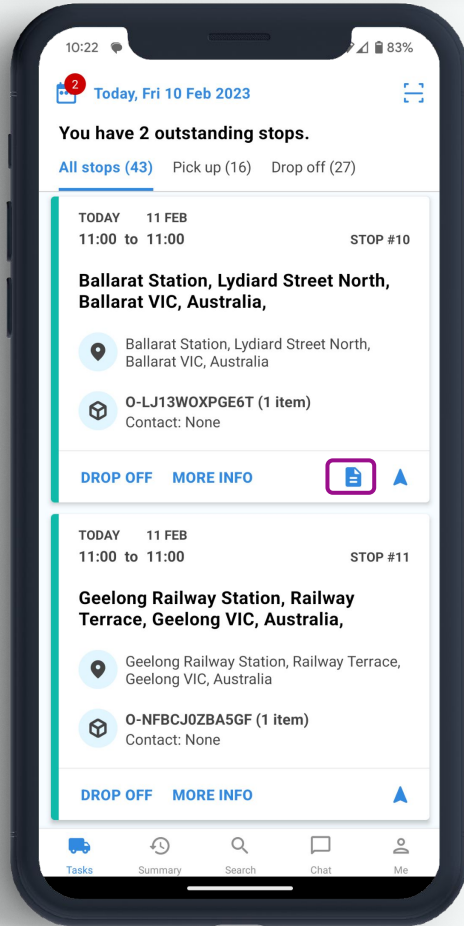
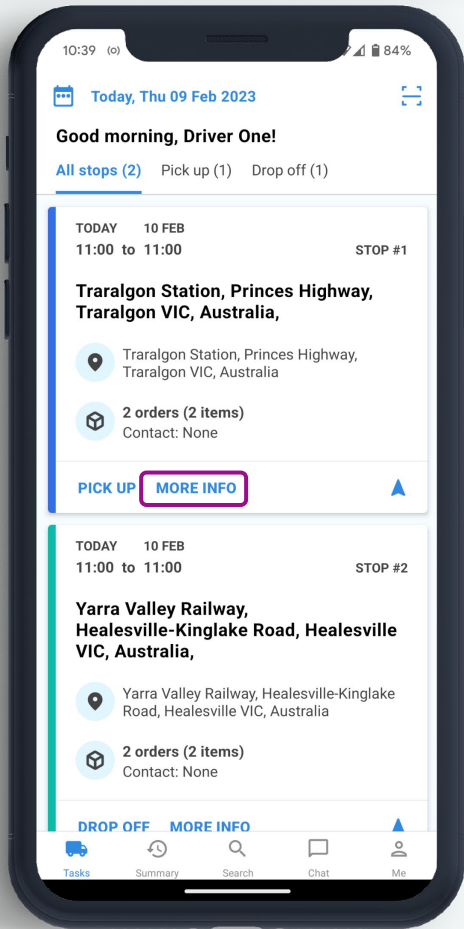Alternatively select **MORE INFO** to see additional information

Click to view additional Instructions or to View/Download Documents
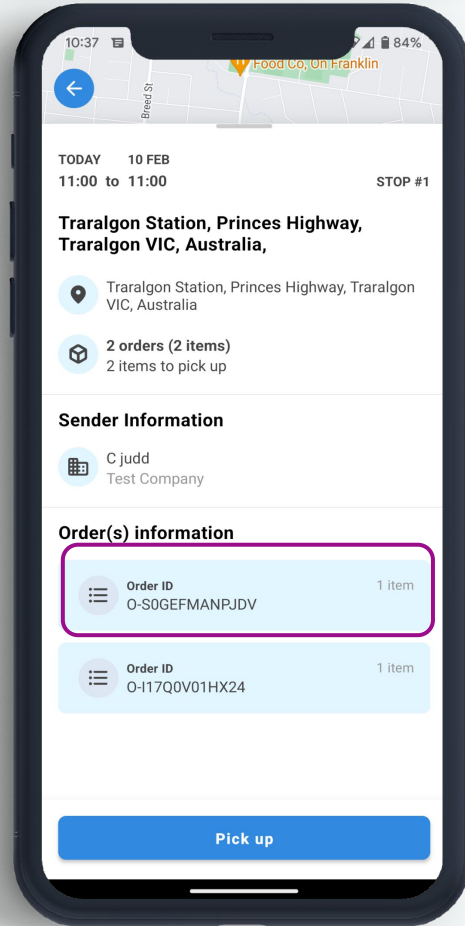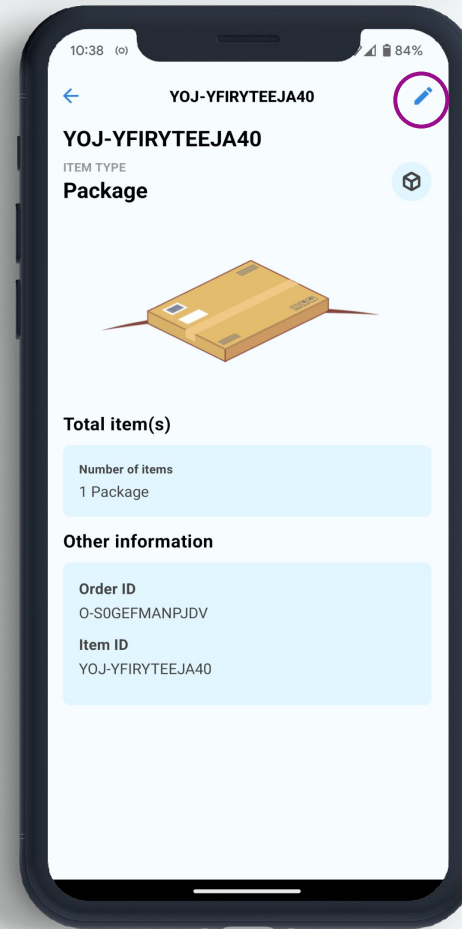
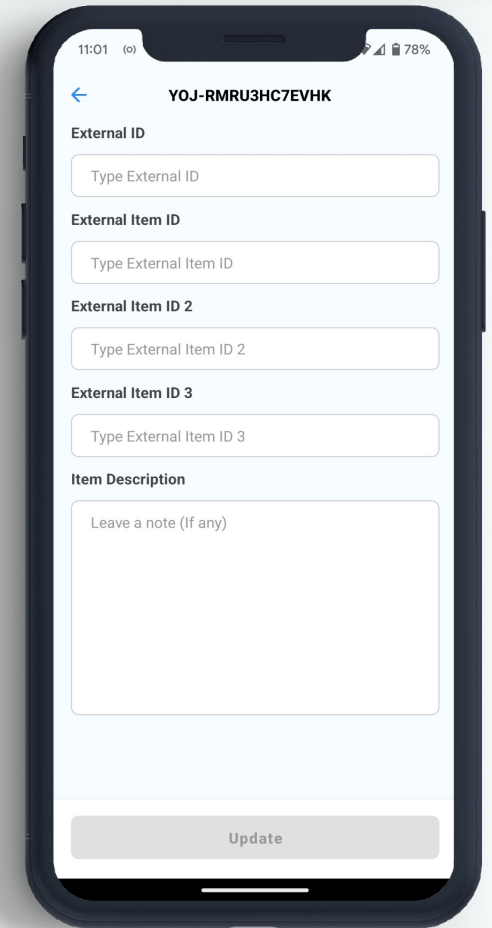# Driver App - **Updating Delivery Details**

Select **More Information**
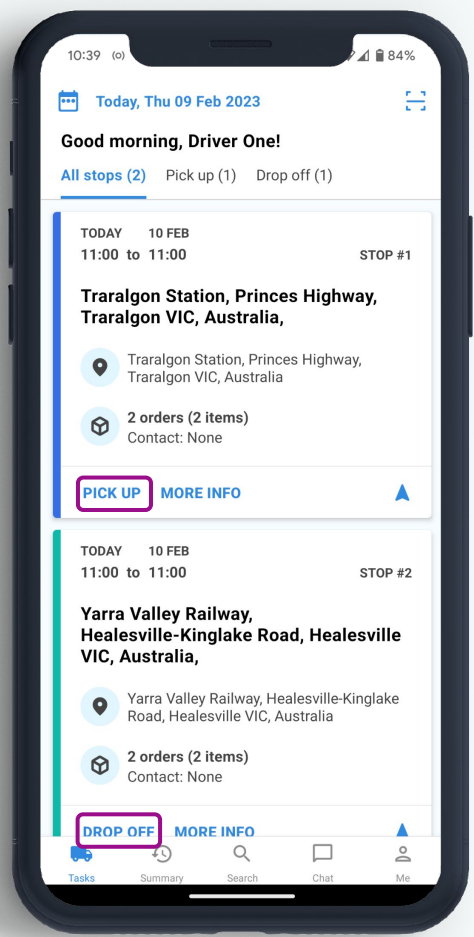

Select order to update

Select edit icon in top right

Update required information, then press **Update**
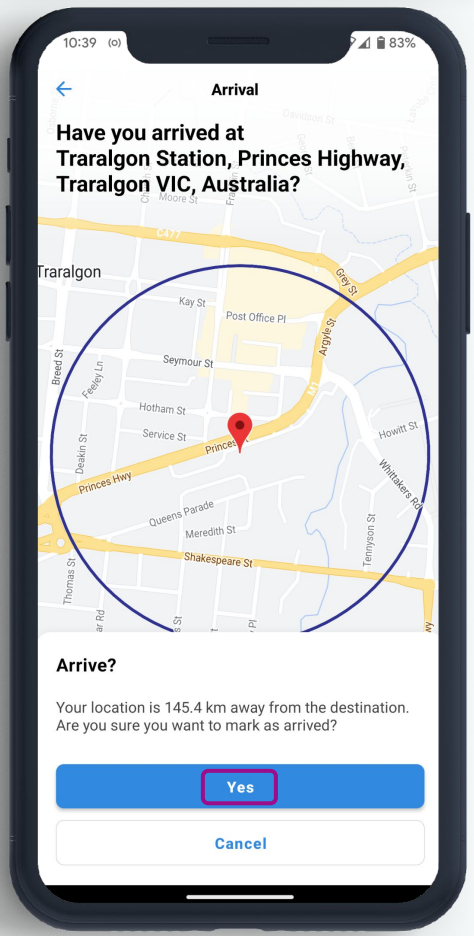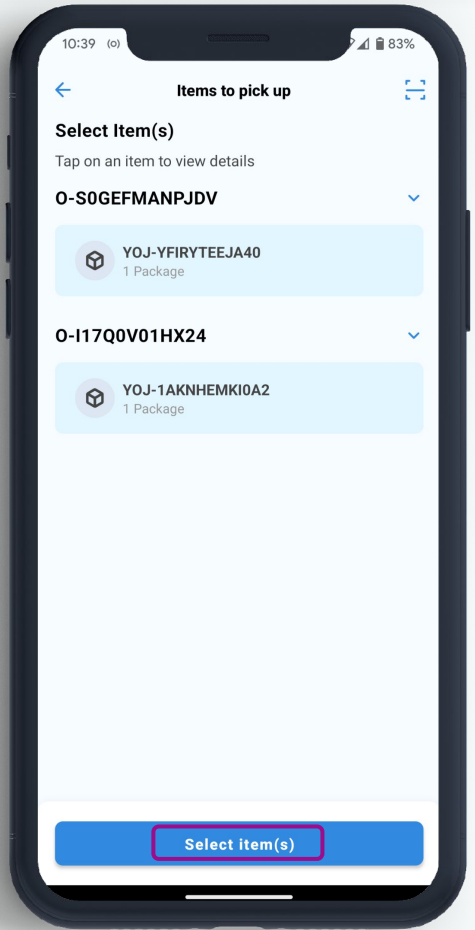
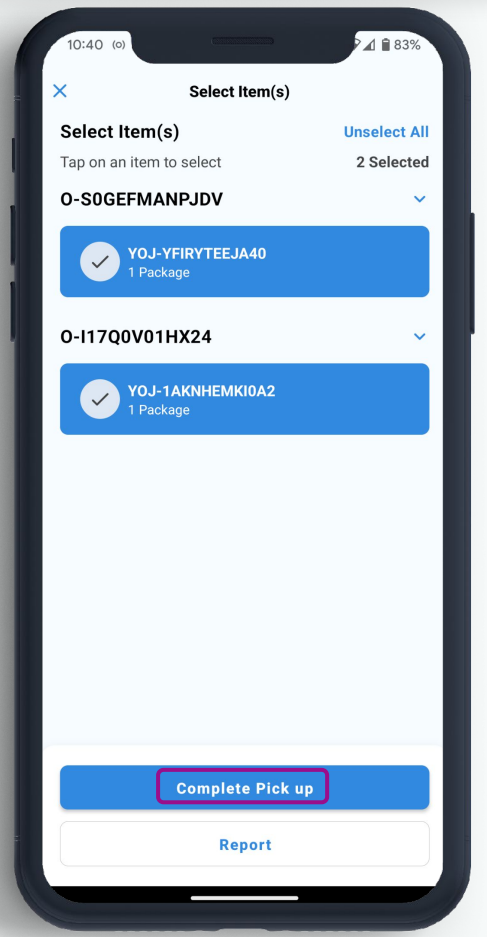Click on **Pickup** or **Drop Off** from your tasks list

Confirm you are at the correct location* by pressing **Yes**

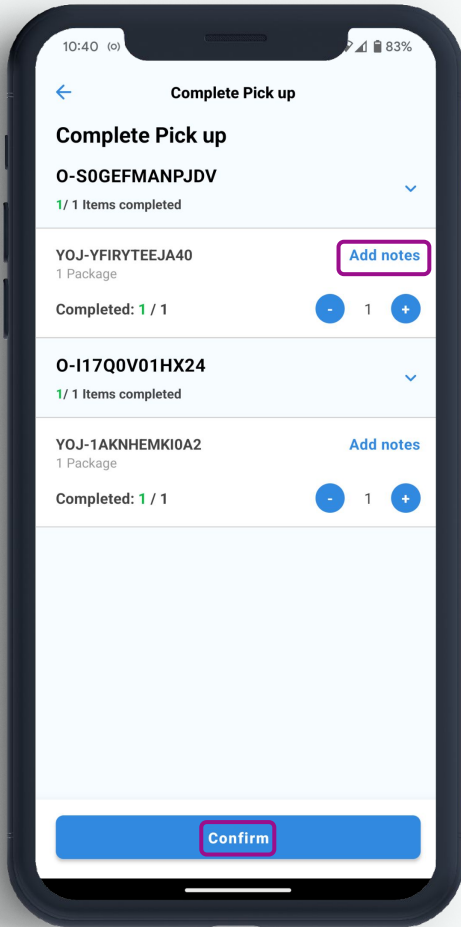Click on **Select Item(s)** for the location

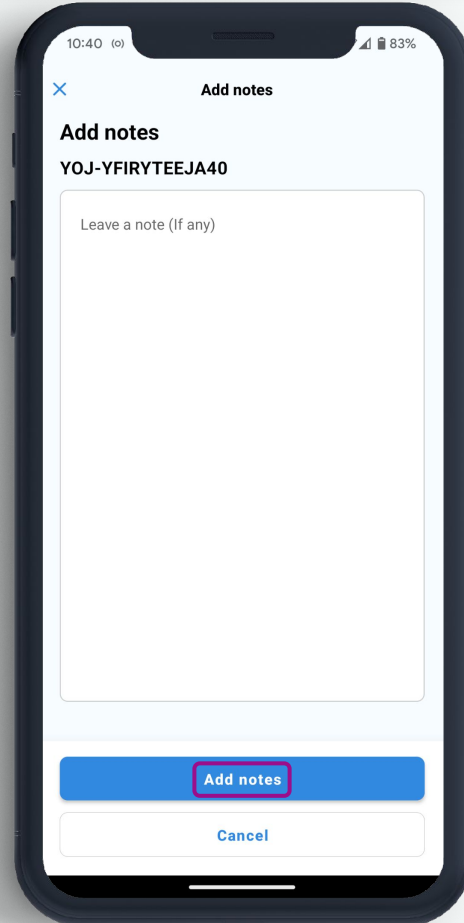Select items collected, then **Complete Pick up**

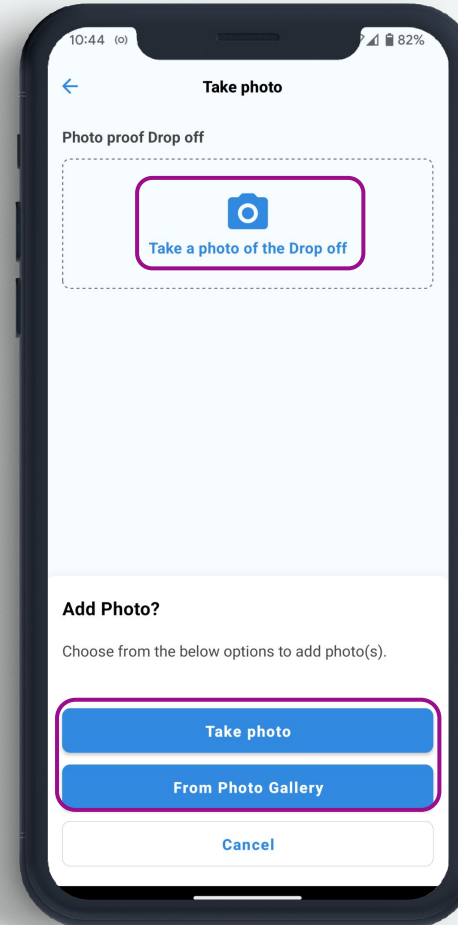*This screen will bypass if the device is within 500m of location

If any additional notes are required, select **Add notes**, otherwise **Confirm**
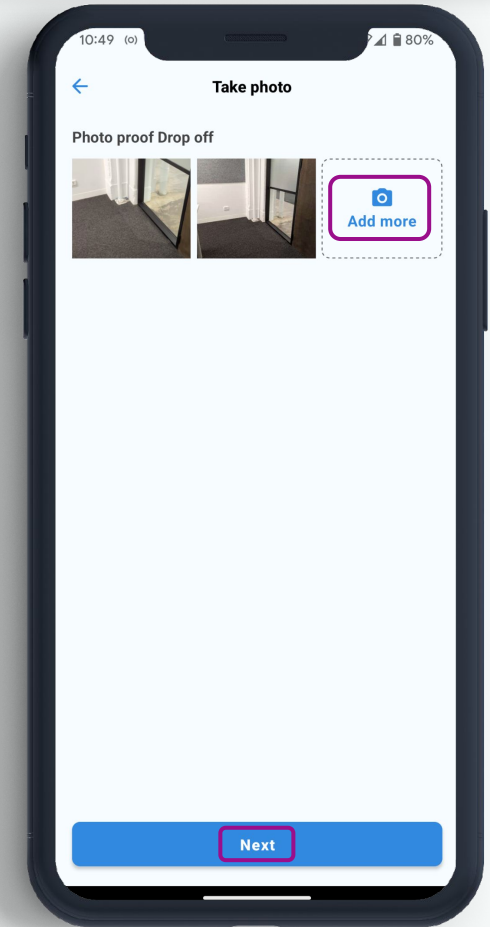
Leave note, then select **Add notes**

If prompted, add photos by selecting the camera icon, then **Take photo** (to open camera) or **From Photo Gallery** (for stored photos)
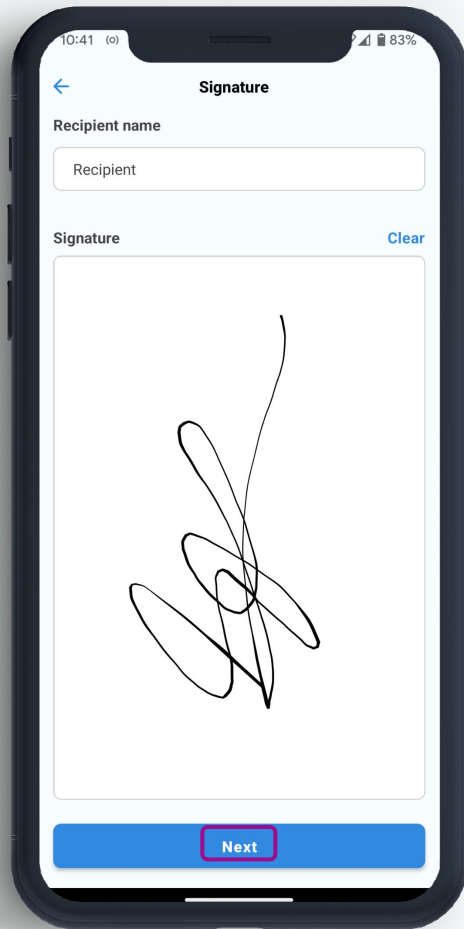
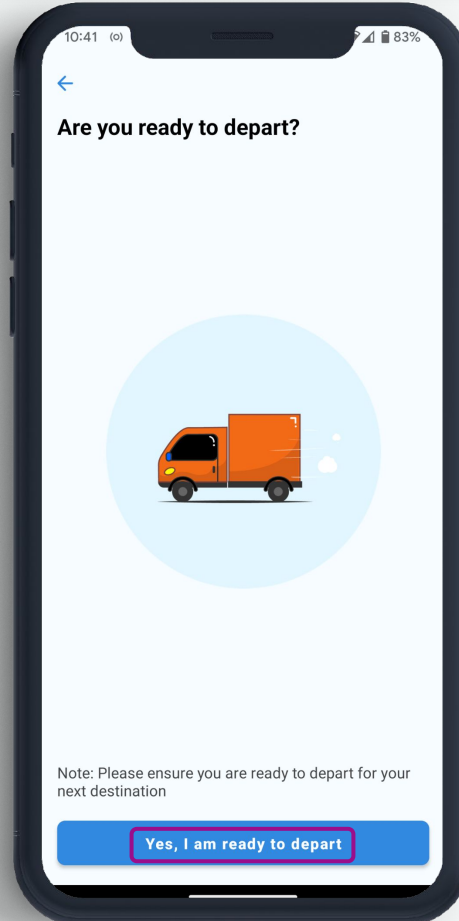More photo's can be added by selecting **Add more**, otherwise **Next** to proceed
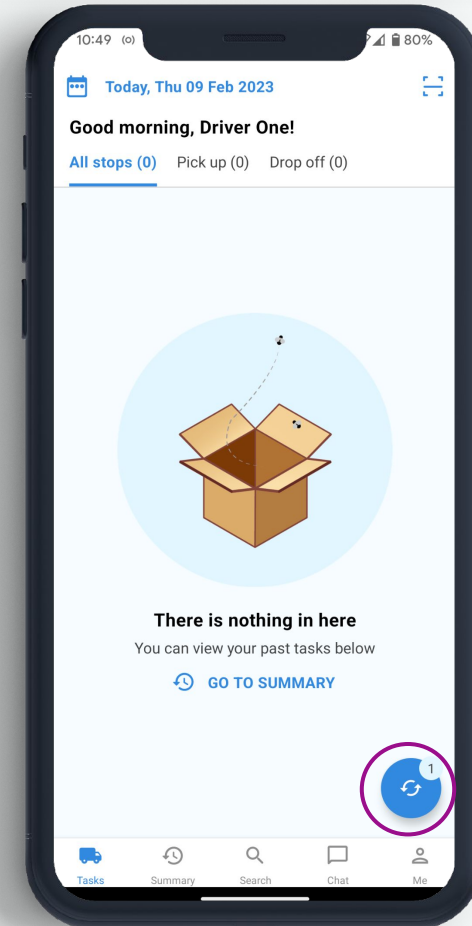

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If prompted, add Recipient name and Signature, then **Next**

Once ready to depart, select **Yes, I am ready to depart**

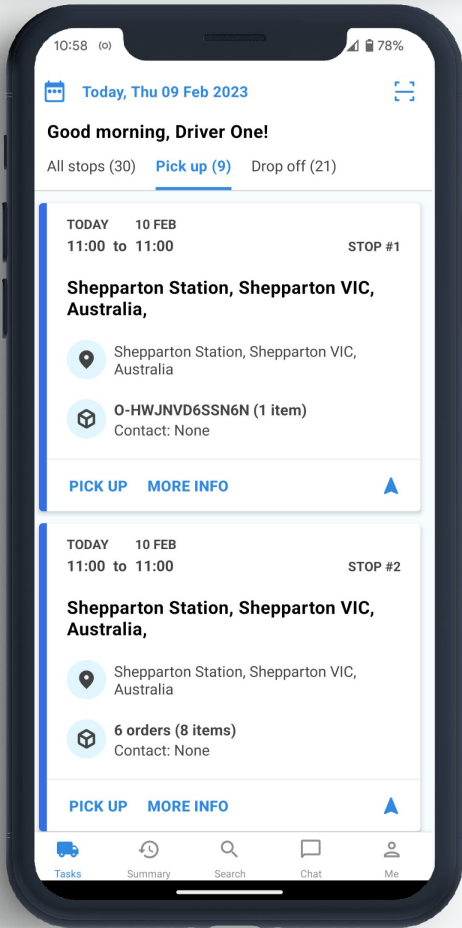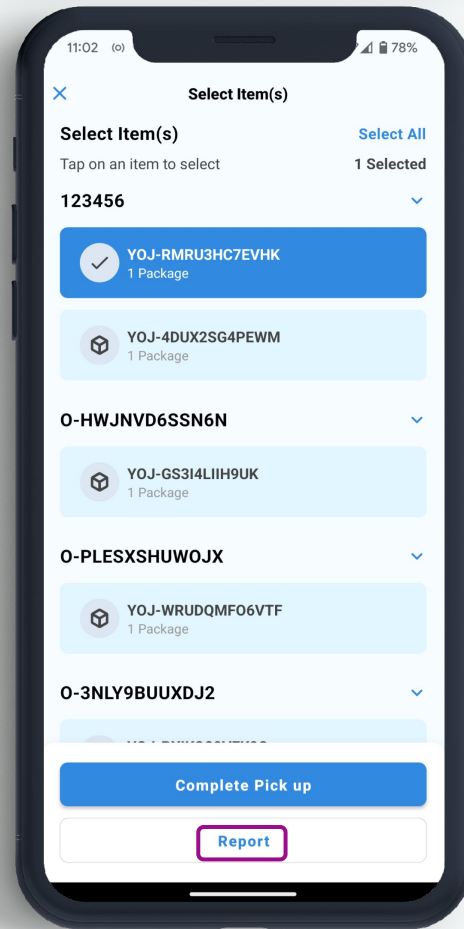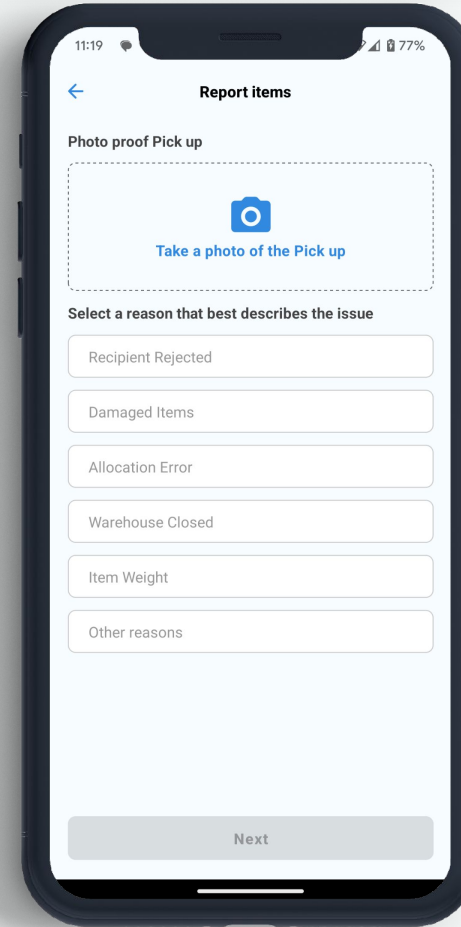The delivery will then sync in the background once connected to internet

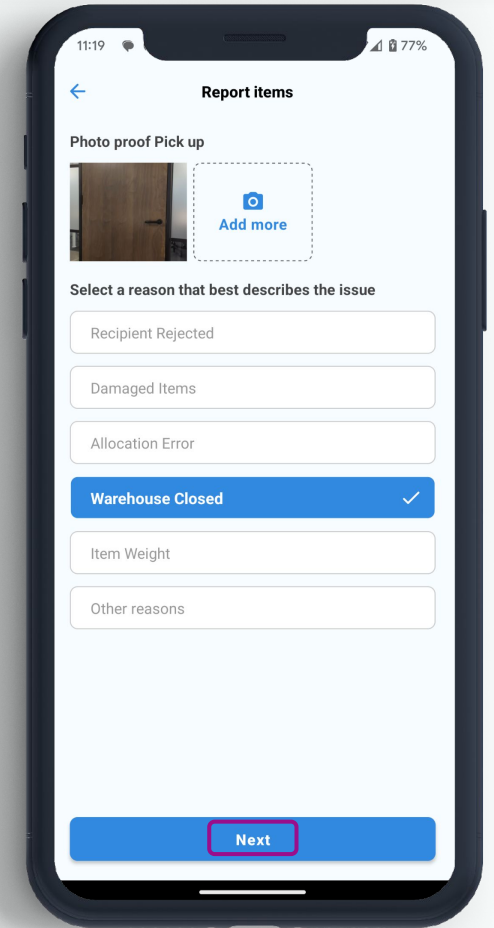Select on **Pickup** or **Drop Off** from your tasks list and confirm location (if prompted)

Select Item(s), select reporting/failing items and press **Report**

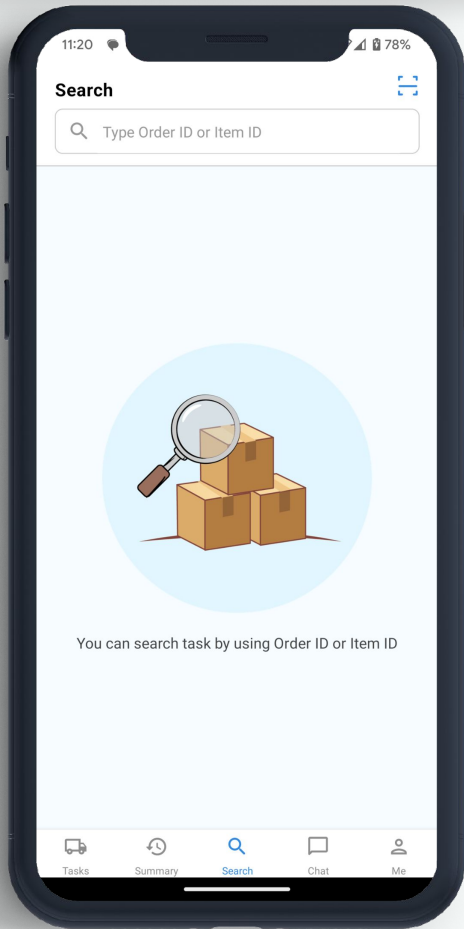Where prompted, add photos and select reporting/failing reason

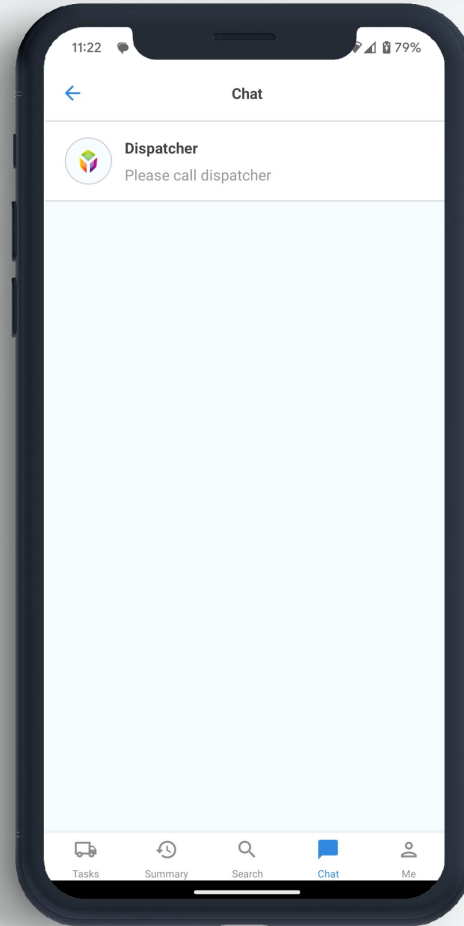Once complete, click **Next**, and confirm you are ready to depart

Search

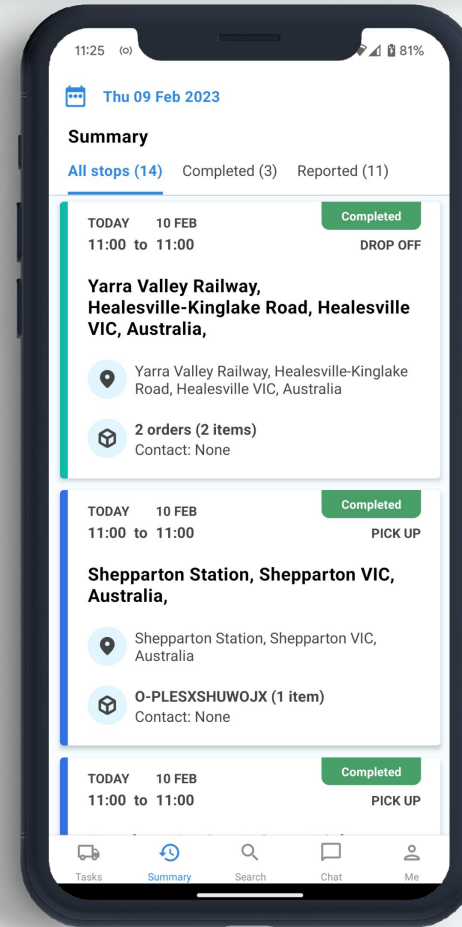Start typing to search for an Order number

Driver Chat

Chat directly with your dispatcher
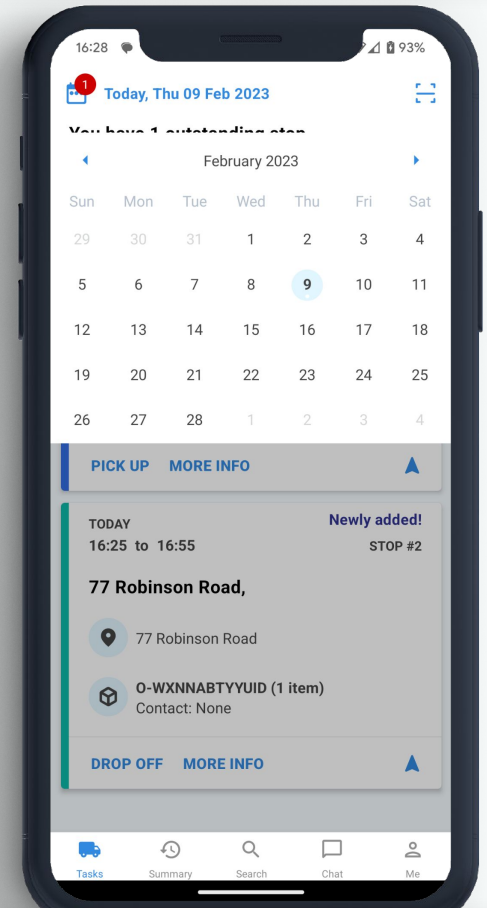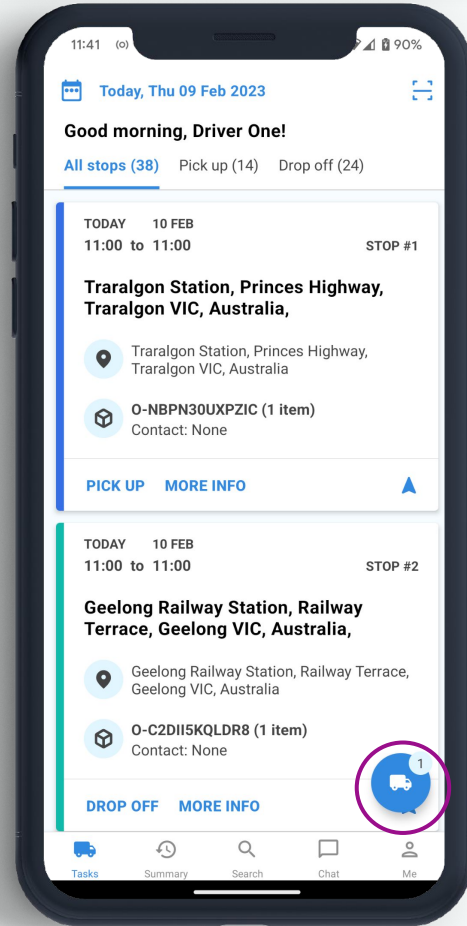
Summary

See a full history of all your jobs

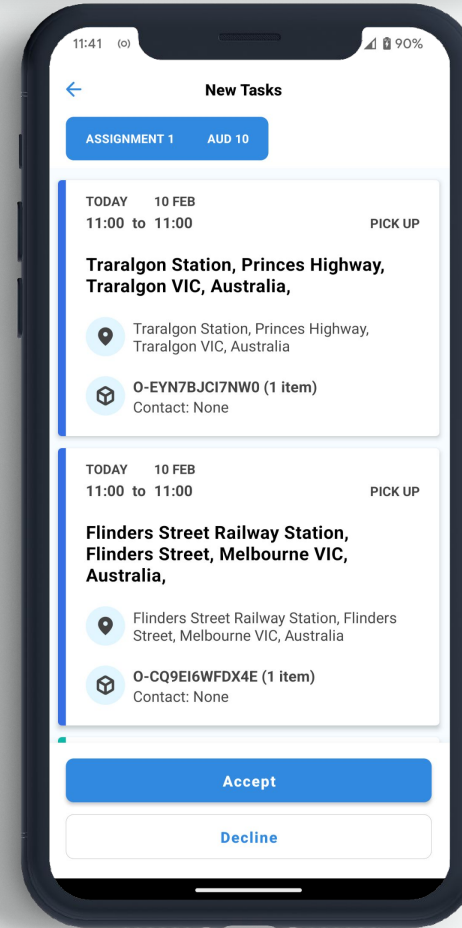**Calendar*** - Access the calendar from Tasks and Summary

* The number in red indicates the amount of outstanding jobs on any given day
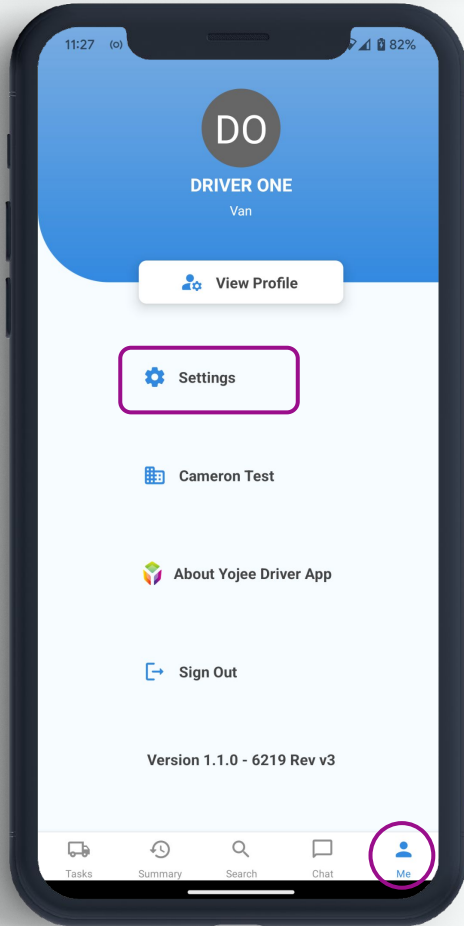
Yojee™

Select **notification** in the bottom right corner of the screen

Review and **Accept** job to add to your list
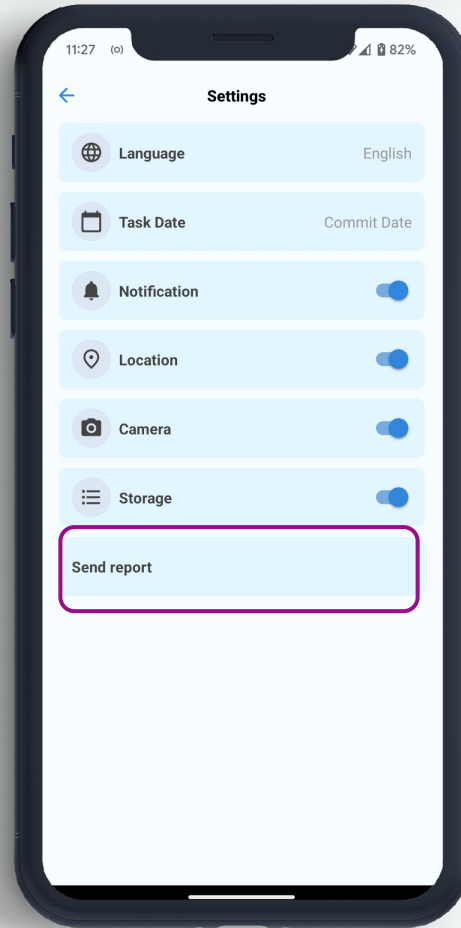
From the **Me** tab, select **Settings**

Select **Send report** to share data with the development team

What information is sent to Support?

Phone Number
Phone Model
Phone OS
Version Build
Company
Bug summary

DO

DRIVER ONE
Van

View Profile

Settings

Cameron Test

About Yojee Driver App

Sign Out

Version 1.1.0 - 6219 Rev v3

Tasks   Summary   Search   Chat   Me

Settings

Language   English

Task Date   Commit Date

Notification

Location

Camera

Storage

Send report

*Note - Yojee must also be informed at support@yojee.com